

HILLCREST DENTAL CARE

A Beautiful Smile. A Relaxing Visit.

March 16, 2020

Letter to our Patients: An Update on COVID-19

At Hillcrest Dental Care, we appreciate the trust you place in us and want to inform you about how we are addressing the coronavirus (COVID-19) situation. Read below to learn more.

Dear Patient and Community,

Please know that our office is following all recommended guidance from public health authorities, including best practices for hygiene, infection control and dental professional team health. We feel confident in our ability to continue seeing patients and providing dental care according to the High Quality Care that you have come to expect and deserve.

Our highest priority is to keep all of our patients and staff as safe as possible.

Therefore, at the recommendation of Centers for Disease Control and Prevention, we will be taking patients' temperatures and asking these screening questions upon arrival to our practice:

- * Have you traveled to a COVID-19 affected geographic area within 14 days of symptom onset? (China, Iran, S. Korea, Europe, cruise ship or any high risk sites in U.S.)
- * Have you had close contact with a person who traveled to high risk sites or has COVID-19?
- * Do you have fever and respiratory symptoms such as cough or shortness of breath?
- * If you answered yes to any of the above questions, please contact your Physician's office so that they can discuss how to best take care of you.

Should you arrive to our office and meet these criteria, you will be asked to return to your vehicle and to call our office for further assistance so that we do not expose other patients and staff.

Please rest assured that we are following local and national updates daily, and will continue to maintain the highest level of safety and patient care. If you have any questions about this notification or your upcoming appointment, please contact our office at 254-753-0313.

Thank you for your continued trust and loyalty as we work together to fight this virus.

Sincerely,



Hillcrest Dental Care
Michael T. Thrasher, DDS and Staff